

# COVID-19 INFORMATION for PATIENTS

Welcome to the Manitoulin Central Family Health Team.

Our clinic is open for business. During the COVID-19 pandemic, we continue to provide care to our patients through telephone calls and virtual care options.

Regular business hours are 9:00 am to 5:00 pm Monday-Friday, and telephones are answered between 9:15 am and 4:00 pm.

Due to the high volume of calls, you may be put on hold while we assist other patients. We will return to assist you as soon as possible. Your patience is very much appreciated, or please try your call again.

For the safety of our patients, team members and health care providers, our front door remains locked at all times. Patients with confirmed in-person appointments at the clinic are asked to use the doorbell located to the left of the front door or call the clinic using their cell phone and the number located on the front door for entry via the main entrance to the Family Health Team.

ONLY patients with confirmed in-person appointments and who are screened negative for COVID-19 will be allowed into the clinic.

If you are experiencing any of the following NEW symptoms, **DO NOT come to the clinic:**

- Fever
- Cough
- Shortness of breath

If your symptoms are mild, please phone the clinic to discuss your health care needs. If your symptoms are severe, then you may need to be tested for the coronavirus at an approved COVID-19 Assessment centre. Assessment centres on the island are located adjacent to the emergency departments in Little Current (call 705-368-2300) and Mindemoya (call 705-377-5311). **YOU MUST CALL AHEAD FOR AN APPOINTMENT.**

*If you have severe shortness of breath or are extremely ill, call 911.*

For up-to-date information about coronavirus, and how to keep yourself and your family well and safe, visit: <https://www.phsd.ca/>

Let's work together to keep our community safe and healthy. Please follow the directions of your health care providers and Public Health.

Stay safe!

Manitoulin Central Family Health Team

705-377-5371